






**Lebanon, Maine
Select Board
Town Office Conference Room
Minutes –Meeting
June 22, 2023**

 Paul Philbrick – Chairman
 Shelli Boucher – Selectwoman
 Michael Walsworth - Vice Chair
 Richard Harlow III – Selectman
 Kevin Edwards – Selectman

Kurk Flynn
Joe Stefano
Todd Ouellette
Will Robarge
Deborah Wilson

For complete meeting minutes please view the meeting in full at <https://www.youtube.com/c/TownofLebanon>

5:00 Pledge of Allegiance

Discussion of Fire Station #1 Recovery. Vice Chair Walsworth open with an update about the station. The station had a sewer backup that flooded the hall, kitchen, shower, utility and started to go into the office. This happened around 2am on Friday morning. Joseph Stefano headed the cleanup. Serv-Pro was brought in to clean up the station. LaPierre provided a document outlining the issues in the pipes. (Handout attached). So far, the clean up has cost \$6500.00 and we need to add \$5,000 for demo, porta-potties and a portable sink. The board discussed what options are available. The Fire Fighters are living in a trailer – Chief purchased 3 recliners, end tables, tv stand and a refrigerator. Approximately \$4250.00 for those items have been spent. A claim has been filed. Vice Chair Walsworth thinks that it will cost over \$100,000 to make repairs to the station which would only be a temporary fix. The board discussed several options to purchase either an RV or build to suit container. Chairman Philbrick asked what is the alternate plan. Vice Chairman Walsworth stated that there will need to be a special town meeting to fund whatever option they want to do. Selectwoman Boucher asked what the long-term plan is? Selectman Harlow stated that this will be a long-term process. If a new fire station did get approved, that would be at least 2 years to be done. Selectman Harlow stated that the ARPA funds could be used for the temporary solution. Chair Philbrick proposed that we build a bath & shower in the day room against the wall and move the sink from the kitchen. There was discussion of this. Two options 1) Refurbish or 2) New container. Discussion of taking \$40,000 from CIP. The Chief states that this is just a band aid and the Town is always doing this. Selectman Harlow believes a container is the best option. Selectman Edwards discussed the pros and cons of each. Selectwoman Boucher is leaning toward the container as well. Selectman Harlow & Vice Chair Walsworth agree. Selectman Harlow motioned to explore using the container/RV living for temporary solution for the Fire Department at Station 1. Selectman Edwards seconded. Vote taken 4 in yes (Walsworth, Boucher, Edwards, Harlow) - 1 no (Philbrick). Chair Philbrick stated that he is concerned with cost. There will need to be a further look at the details. Vice Chair Walsworth discussed Station 2 and how to divert heat and save money. Chair Philbrick stated that we must do roof at Station #1.

The Board discussed a need for an Open Town Meeting to get a vote regarding the monies for container. The potential date for this is July 11th.

Department Head Briefing

7:30 Vice Chair Walsworth motioned to enter into Executive Session pursuant to 1 MRSA 405 (6)(A). Selectwoman Boucher seconded. Vote taken; vote carried.

7:52 Selectman Harlow motioned to exit executive session. Seconded by Vice Chair Walsworth. Motion passed 5-0.

7:53 Agenda Items - None

7:55 Public Participation

Deborah Wilson – Spaghetti benefit supper, Highway flagging training, Transfer Station – payment, Toys for Lebanon Kids, Food boxes, Diaper bank, Babe Ruth field.

- Selectman Harlow made and withdrew a motion addressing the Babe Ruth Field. Selectwoman Boucher seconded and withdrew the second.
- Discussion held by the Board to put a question on the June 2024 ballot on the usage of Stuart's Field
- **Vice Chair Walsworth motion to authorize Lebanon Momentum Network to install a scoreboard at the George Stuart Field and install electric contingent upon Lebanon Momentum Network relinquishing ownership to the town no sooner than fiscal year 2025, contingent upon voter approval. Seconded by Selectwoman Boucher. Motion passed 5-0.**

Deborah Wilson entered a complaint to the Board on behalf of unnamed others about being blocked from the Fire Station page.

8:46 Individual Select Board Issues

Selectman Harlow: Addressed Fire Station statement of needs, Presented CMP standard offer electricity and other options,

- **Vice Chair Walsworth motion to authorize the Town Treasurer to switch the Town's electric supplier to Xoom Energy, Not to Exceed 13.99 cents/KW for 24 months. Seconded by Selectman Edwards. Motion passed 5-0.**

Selectman Harlow continued: Addressed Flagger Training, Budget Committee meeting before July 10, 2023, Insurance coverage for the Town:

- **Selectman Harlow motioned to authorize Chair Philbrick to sign off on the Travelers Insurance as long as the quote is less than the quote presented by HUB for Trident and Kinsale. Seconded by Vice Chair Walsworth. Motion passed 5-0.**

Vice Chair Walsworth addressed the revised Data Define proposal for the streaming equipment authorized by Town vote on June 13th. Vice Chair Walsworth will continue following up on the proposal.

Selectwoman Boucher addressed the Transfer Station, shared about her meeting with the Station Attendant Leader in regards to recycling and compactor operations.

Selectwoman Boucher identified the need to review/revise the 2018-Solid Waste Disposal ordinance.

Selectman Edwards addressed the proposed Fire Station Committee

Chair Philbrick presented a proposed "End of Year Adjustments" to the Board to cover over expenditures in the Codes and Fire budgets by using the funds currently available in the fiscal year 2022/2023 budget that may be used for this purpose. Board accepted the proposal and will address a final draft after the fiscal year ends on June 30th.

9:45 Unfinished Business

Board reviewed the unfinished business list. Modified the following:

Transfer Station: 20 trees to be removed, added 1 tree located at Station 1 – 21 trees total to go out for bid

Fire Station: on-going issue: **Vice Chair Walsworth made a motion to appoint the following personnel to the proposed Fire Station Committee: Chair Philbrick, Vice Chair Walsworth, Selectwoman Boucher, Selectman Harlow, Selectman Edwards, Fire Chief Flynn, Captain Joe Stefano, Lieutenant John Nason, EMS Coordinator/Paramedic Paul Turnquist, Fire Fighter Paul Rumery, Fire Fighter Todd Ouellette. Seconded by Selectman Harlow. Motion passed 5-0.**

Ball Field: Revise date to July 13.

Roads: Vice Chair stated that Road Commissioner Gerrish is planning for Center Road to be paved over the next two weeks and the culverts to be installed on Baker's Grant and Union School over the next couple of weeks. Will do one at a time due to road closure required. Yield signs to be installed at Blaisdell Corner Rd.

Review of Minutes:

Selectwoman Boucher motioned to accept the June 15, 2023 minutes as presented. Seconded by Chair Philbrick. Motion passed 4-yes (Philbrick, Boucher, Edwards, Harlow) 0-no, 1-abstain (Walsworth)

Paperwork:

Board reviewed and signed the “Authorization of Treasurer in Regard to Third Party Check Policy”

Board reviewed and signed the “Policy on Treasurer’s Disbursement Warrants for Employee Wages and Benefits, Education Costs and State Fees – Adopted: June 22, 2023”.

Selectwoman Boucher motioned to appoint Rodney Furbish Jr. as CEO for residential radon. Seconded by Vice Chair Walsworth. Motion passed 5-0. Board signed the appointment paper.

Selectwoman Boucher motioned to appoint Rodney Furbish Jr. as Primary LPI for Legal Issues and Internal Plumbing. Seconded by Selectman Edwards. Motion passed 5-0. Board signed the appointment papers.

Board reviewed and signed a purchase order for black out curtains for the Town Office to reduce air conditioning expense.

Board reviewed and signed appointment papers for the following:

- Leslie Randazzo – FOAA Officer – till June 30, 2024
- Lynne Davis – General Assistance Administrator – till June 30, 2024
- Leslie Randazzo- Treasurer – till June 30, 2024
- Christine Torno – Tax Collector – till June 30, 2024
- Christine Torno – Town Clerk – till June 30, 2024
- Stephanie Correia – Registrar of Voters – till December 31, 2024

Vice Chair Walsworth made a statement about the Fire Station bidders.

10:15 Adjournment:

Chair Philbrick motioned to adjourn the meeting. Seconded by Vice Chair Walsworth. Motion passed 5-0.

Estimated Cleanup Costs to Date	Roto Rooter	Snaked drain line	\$450	
	Lapierre	Pump tank, Scope 1, Scope 2	\$725	
		Porta-potty (2)	\$	
	A1 Enviro	Portable sink	\$175	
	Servpro	Initial cleanup, dehumidifiers, air filters	\$5,000.00	
Estimated Full Restoration Costs		Asbestos testing – subcontracted	\$	
	Servpro	Demo	\$5000.00	
		Replace septic drain line	\$50,000.00 low estimate >\$100,000.00 high estimate	
	A1 Enviro	Portable sink	\$175 per month	
	Lapierre	Porta-potty (2)	\$	
		Construction costs: new floor, repair drywall, kitchen cabinets	Unknown	

Name	Phone	Type	Hookups	Price	Notes
Royal Thrones – Mike Acquaviva	207-571-8653	2 Bath w/ Showers Trailer	15A Garden Hose	\$1K per week. Min 4 weeks.	Location Arundel Pumping and restocking not included.
Portable Restroom Trailers, LLC https://www.portablerestoremtrailers.com/3-station-portable-restroom-shower-trailer-combo-classic-series.html		3 Bath w/ Showers Trailer		\$66,940.00	
Saco RV	207-282-3511	Park Trailer Mini Mobile Home	RV hookups	\$69,225 - Elevation 3 series \$3,950 – Setup & delivery \$950 – 24k A/C Plus wintering	Visited Business
Spartan Structures, LLC https://www.spartan-llc.com/	936-598-6689				Texas
Falcon Structures https://www.falconstructures.com/	877-704-0177	Container	RV hookups	\$42k - Container \$8k per kitchen \$8k Shipping	Called 6/20/2023 Rep is Sierra Location is Texas
Snap Space Solutions https://www.snapspacesolutions.com/	207-947-9327	Container	RV Hookups 100A service	\$75K build to suit Delivered but not set up	Called 6/20/2023 Rep is Chad family in Lebanon Location Brewer

LAPIERRE'S SEPTIC SERVICE
SEPTIC TANK PUMPING, REPAIR & PORTA-POTTIES
394 Chestnut Hill Road, Farmington, NH 03835

Telephone 603 755-2017

Jun 20, 2023

Lebanon Fire Station

3 Upper Cross Road

Lebanon, ME

Used camera to check the line from the cleanout to toilet. It was found that multiple connections are starting to separate. It was also found that approximately 10ft of line is $\frac{3}{4}$ full of water. Multiple wye fittings were found in line. It was explained to Chief Flynn and Selectman Mike Walsworth that the entire line from the toilet to tank needs to be replaced.

Thank You,

LaPierre Septic Service

LEBANON FIRE & EMS STATEMENT OF NEED

Since the East Lebanon Volunteer Fire Department was created by East Lebanon residents after the fires of 1947, the Town has grown significantly. Since the Town's first truck, constructed from the chassis of a Coca-Cola delivery truck, was put into service, a lot has changed as to the size and configuration of Emergency vehicles. In 1978, construction started on Station 1, on the corner of Upper Cross and Depot Rd. Lebanon Rescue was established in 1981. Station 2, on Carl Broggi Hwy was acquired/built in XXXX and was used to house the Rescue Department. The Fire Department merged with Lebanon Rescue in 2015 and created the combined Lebanon Fire & EMS Department. From our initial Chief, Theodore "Bucky" Gerrish Jr. to our current Chief, all of them have done the best they could with the infrastructure they had and the budgets they were given.

But our infrastructure is failing. The station cannot accommodate its firetrucks, apparatus, staff, volunteers, or training needs. To serve Lebanon's growing population, recruit and retain new staff and volunteers to serve our Town's escalating needs, the department needs a larger, updated facility. It also needs an Emergency Operations Center to coordinate response to natural disasters, local, state, & national emergencies, with Police and other agencies.

Fire Station 1 & 2 Shortcomings (that have been identified so far)

Fire Station 1 (Depot Rd)

- ❖ Failing metal roof with roof support not up to current code. The roof has small leaks.
- ❖ The concrete slab is failing with several collapse spots and sagging floors.
- ❖ Septic/sewage lines under slab have failed.
- ❖ Possible Asbestos Tiles identified and need remediation.
- ❖ Furnace out of date with very limited remaining life.
- ❖ The current site is too small to support all the space needs of the Fire Department.
- ❖ Inadequate space in the apparatus bays to accommodate emergency response vehicles needing to be housed in this facility.
- ❖ Inadequate space for vehicle maintenance on FD vehicles to be performed efficiently.
- ❖ Inadequate capacity to accommodate mandated staff training.
- ❖ Inadequate office areas to accommodate current and future employees.
- ❖ Staff quarters create limitations to accommodate larger crews needed to respond to calls for service.
- ❖ Inadequate space to safely accommodate visitors.
- ❖ Building age will require major electrical, and HVAC upgrades to maintain operation, safety and efficiency in the near future.
- ❖ Life safety concerns include no fire alarm system and no sprinkler system.
- ❖ Building construction lacks the capacity to easily accommodate upgraded technology integration needs.
- ❖ Aging construction has led to problems such as cracking in walls and leaks in residential areas.
- ❖ Building systems such as single pane windows and masonry walls offer poor energy efficiency.
- ❖ The building and site do not accommodate public meetings.
- ❖ Inadequate parking capacity to accommodate current and future staff.
- ❖ Inadequate parking capacity to accommodate public visitors and training visitors.

Fire Station 2 (202/Blaisdell Corner)

- ❖ Second floor unstable and not per code due to undersized support beams.
- ❖ Septic system failing.
- ❖ Roof failing with evidence of leaks. The entire roof needs replacing.
- ❖ The current site is too small to support all the space needs of the Fire Department.
- ❖ Inadequate space in the apparatus bays to accommodate emergency response vehicles needing to be housed in this facility.
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The conclusion of a 2020 Engineers report states ***“With the amount of work required to bring the two structures up to current building code requirements and the lifespan of the existing structures, it may be wise to consider constructing a new building that would meet all of the office, training, and storage needs of the two buildings combined.”***

Fire Station – Due to the extensive facility limitations of the existing facilities it is recommended that they be replaced in one of two ways.

- Option 1: Build a new replacement central station on new property (available for acquisition, if necessary), to be determined.
- Option 2: ‘Replace in place’ build a new station on a current site and relocate some program spaces offsite.

The new station will enable increased efficiency of operations and staff, resulting in improved emergency response. It will accommodate the shortcomings identified, as efficiently and effectively as possible. In addition to accommodating the current and future needs of the Fire & EMS Department, the new station will include the following program areas.

- A large shared multi-purpose room to serve the Town’s EOC, Fire Department meeting/training, and public/municipal needs.
- Separate spaces for Day Room, Training, Meeting, and Fitness.

ABOUT FIRE & EMS

- **Services.** Yarmouth Fire Rescue provides all hazards emergency response to Yarmouth and surrounding communities. That includes: fire suppression, advanced life support emergency medical transport, hazardous materials response, and technical rescues.

- **Staff.** The Department is staffed by a full-time Fire Rescue Chief and Deputy Chief, plus an Administrative Assistant who is also a certified Firefighter and EMT. A paramedic staffs the station 24 hours a day, 365 days a year. Four students from Southern Maine Community College (SMCC)'s Public Safety Student Live-in Program live at the station and assist on calls. They are assisted by 20 Per Diem firefighters, and 40 volunteer firefighters/EMT's who respond to calls from their homes.
- **Facility.** The Fire Station on North Road was built in 1976 to consolidate services that were located on Centre Street, Cousins Island, and Wyman Station. In 2002, a trailer previously used as a portable classroom, then as a maintenance shop was moved to the Fire Station parking lot to temporarily serve as administrative offices. (Staff previously worked on Centre St). In 2006, the trailer was outfitted with living quarters to accommodate the SMCC students and on-call paramedic.
- **Call Volume.** Yarmouth Fire Rescue responded to 1694 calls in 2017 (vs. 250 calls when the station opened.) Last year, 63% of calls (1069) were medical, and those calls are expected to rise with the growth of the community and aging demographics.
- **Safety Rating.** The Department recently earned an upgraded "Public Protection Classification"— an evaluation of municipal fire protection efforts that insurers use to establish premiums. This upgrade, to a level 4, lowers insurance costs for Yarmouth businesses and residents.

NEEDS

- **Garage Space.** When the Fire Station was built, the department had 5 vehicles, the longest of which was a 17' feet. Today, Yarmouth Fire Rescue has 7 vehicles, which are up to 45' feet. Ambulances were 17 feet in 1976— now they are up to 26' feet long. As a result, the station garage is cramped, which creates exhaust issues and hazards for firefighters returning from calls. This will get worse in the next 5 to 10 years, as it is anticipated that a third ambulance will eventually be needed to meet the growing volume of medical calls.
- **Office Space.** The Fire Chief, Deputy Fire Chief, and Administrative Assistant work from a 1,300square foot trailer. The Department anticipates adding an employee to help handle the increasing number of inspections for new residential and commercial construction. The trailer also houses the 4 SMCC students, plus sleeping accommodations for the on-call paramedic. The 35-year-old trailer is now 15 years past the life expectancy established by the manufacturer. It has ongoing maintenance issues, including mold, a leaking roof, and insulation deficiencies.
- **Training and Meeting Space.** Training standards established by National Fire Protection Association (NFPA) have changed since the Fire Station was built. Firefighters must complete at least 200 hours of training before they can respond to a call, plus weekly training sessions. The current training space can accommodate 20 people, but the weekly training typically draws 30 people. That training space is also used for regional training, blood drives, CPR training, and other community events. More community events could be held with a larger space.
- **Overnight Accommodations.** Since 2006, the department has housed the 4 SMCC students in the trailer that also houses administrative offices. There is also a fifth sleeping space for the on-call paramedic. The sleeping quarters are cramped and in disrepair. The cooking capacity is limited, with a stove, microwave, small refrigerator, and small table for dining. In the years ahead, Yarmouth Fire Rescue hopes to increase the number of SMCC students it hosts— the students provide valuable service to the department. It would also like to provide additional sleeping quarters so staff and volunteers to respond from the station, firefighters could have space to recover after calls, and to house personnel from other agencies in emergencies.
- **Storage Space.** Some 63% of the calls to Yarmouth Fire Rescue responders are medical in nature, and ambulances are now designed to provide more advanced medical care than they had in the past. The department needs more storage space for medical supplies and other emergency response equipment.

The Fire Department facility is too small to support its operations safely and professionally. The

building and its infrastructure, built in 1958, have outlived their useful life and need replacement as well as expansion. The current Fire Department occupies 9,360 NSF (net square feet) and 10,755 GSF (gross square feet). It occupies a 0.91-acre site. To meet current needs, the Fire Department requires 16,135 NSF and 20,514 GSF: occupying a minimum site size of over 2 acres for a 2-story building. The existing site and building cannot support the expansion requirements. A new site is required but should ideally be near to the existing site.

The Fire Department program requires a new site but needs to be close to the existing site to maintain optimal response times. The design team reviewed several blocking scenarios on the Morse School site, one block from the existing station. The north end of the site, near Chestnut Street, can be utilized to house an adequately sized building, apron, and parking to support the Bath Fire Department's current and future needs. The 22,157 GSF building is 2-stories which reduces the overall footprint area required to house all program elements. The preferred concept site and building plans are located in Section 3. Alternate options and a 'hypothetical' site layout can be found in the Appendix.

Estimated Project Cost TBD.

	Trident	American Southern	Travelers
Package	\$59,790	\$43,507	\$58,476
Public Entity Employment Liability, Kinsale	\$24,248	\$24,248	included
Workers Comp, MEMIC	\$28,479	\$28,479	\$28,479
	\$112,517	\$96,234	\$86,955

[Home](#) → [Electricity Service in Maine](#) → Electricity Supply

Electricity Supply

[Current CEP Rates \(#CEPrates\)](#) - [What to Consider When Choosing a Supplier \(#SixThings\)](#) - [Consumer Protections \(#ConsumerProtections\)](#)

Looking for information on renewable products such as **Community Solar** or **Maine Green Power**? [Click here](#) ([/meopa/electricity/community_solar](#)).

Prior to 2000, your electric utility both generated electricity and delivered it to you on its poles and wires. That year a change in law kept the regulated utility responsible for delivery of electricity (transmission and distribution) but created a deregulated, competitive market for generation. As a result, residential and commercial customers can now choose to buy their electricity from licensed competitive electricity providers (CEPs). Those customers who choose not to shop for their electricity supply receive standard offer service, purchased on their behalf each year by the Maine Public Utilities Commission. The standard offer price changes annually on January 1st.

For more information, please download the Electricity Guide, Competitive Electricity Edition - [PDF](#) (https://www.maine.gov/meopa/sites/maine.gov/meopa/files/inline-files/Electricity%20Guide%202017_2.pdf)

Residential and small commercial customers have seen an increase in competitive retail supply offers from a variety of companies. We offer the following information to help customers understand this market and decide how to proceed. The chart below is a representative sample of providers operating within Maine. **Remember, customers who make no choice will continue to receive Standard Offer service.**

This table lists competitive offerings for residential and small commercial customers as of *June 6 2023* unless otherwise noted. **Prices can change without notice, so we strongly urge you to go to the website or call the company to confirm before signing up.**

Products with a higher percentage of electricity generated from renewable resources are noted with a (xx%) after the price showing the percentage of renewable energy included in the product.

[How to find your kWh usage](#)

Electricity supply costs are shown on your bill in the following format \$0.0754/kWh to convert that to ¢/kWh, move the decimal place two spots to the right. \$0.0754/kWh becomes 7.54¢/kWh.

Monthly kWh used:

Annual estimate (kWh):

000

Standard Offer Rate (¢/kWh):

Monthly Estimate:

\$ 00.00

Annual estimate:

\$ 00.00

Competitive Provider Rate (¢/kWh):

				Monthly estimate:
				\$ 00.00
				Annual estimate:
				\$ 00.00
Residential and Small Commercial Standard Offer (PUC) (https://www.maine.gov/mpuc/regulated-utilities/electricity/standard-offer-rates)	17.631	16.438	1/1/23 – 12/31/23	Calculate No n/a

Ambit Energy http://www2.ambitenergy.com/rates-and-plans Updated 8/1/22	15.00	14.50	12 Months	No	877-282-6248
	16.00	15.50	Ultimate Perks 12		
	20.00	20.00	Winter Break 12		
	19.75	19.75	Winter Break 24		
C.N. Brown Electricity http://www.cnbrownelectricity.com/ Updated 4/5/23	15.60	15.60	6 Months	\$100	207-739-6444
	16.60 (100%)	16.60 (100%)	6 Months GreenChoice		
Clearview Energy https://www.clearviewenergy.com/	15.19	10.99	6 Months	\$150	800-746-4702
	18.29	13.49	12 Months		
	17.59	12.99	12 Months EV Charging Incentives		
Electricity Maine https://providerpower.com/maine/	16.99	15.99	12 Months	\$100	866-573-2674
	17.49 (100%)	16.49 (100%)	12 Months GreenChoice		
Major Energy https://www.majorenergy.com/	13.99	12.99	6 Months	No	888-625-6760
	16.99	15.99	12 Months		
SmartEnergy (https://smartenergy.com/)	13.50	14.70	6 Months	No	800-443-4440
* XOOM Energy (http://xoomenergy.com/)	13.49	13.49	12 Months	No	888-997-8979
	13.99	13.49	24 Months		
	14.49 (50% Green)	14.49 (50% Green)	Variable		

All of these entities have applied for and received a license from the MPUC to sell electricity. The PUC does monitor CEPs for adherence to license conditions and to other applicable state laws, but CEPs are not regulated the way CMP and Versant and other utilities are.

This table contains a summary of terms, and the offerings can change at any time; we strongly recommend that you check the current price and read all terms and conditions prior to signing up for any service.

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What to Consider When Choosing a Supplier

If you are thinking about choosing a competitive electricity provider (CEP) for your electricity needs, here are six things you need to know before making a decision.

1. **The Standard Offer price.** Receiving electricity service from a CEP will only save you money if its price is lower than the standard offer price. The Maine Public Utilities Commission chooses the best offer submitted in a competitive auction for Central Maine Power and Emera Maine. The standard offer price changes on January 1st each year, with the change typically announced six weeks in advance. There is no contract or termination fee with the standard offer and you are free to switch at any time. You can find the current Standard Offer price in the chart above or on the PUC's [website](https://www.maine.gov/mpuc/regulated-utilities/electricity/standard-offer-rates) (<https://www.maine.gov/mpuc/regulated-utilities/electricity/standard-offer-rates>).
2. **The price offered by a CEP.** This is the price you'll compare to the Standard Offer.
3. **Whether the price fixed or variable.** A fixed price contract will have the same cost per kWh for the length of the contract. If the price is variable it can change each month. While a variable rate may offer savings now it could change to a higher price in future months.
4. **The term of the contract.** If the price is fixed, find out for how long, so you know if the term will last beyond the next standard offer price change. Also, ask when the contract will end so you can make a note to review your options before this date.
5. **Termination Fee.** Some CEPs charge a fee if you switch to the standard offer or to another CEP before your contract ends. Make sure you know if the CEP has one of these "termination" fees and how much they will charge before you switch.
6. **Your rights.** CEPs are subject to oversight by the Public Utilities Commission, and there are rules to protect consumers. CEPs must provide you with their "Terms of Service" before you can become their customer, and you may change your mind within 5 days of signing up. CEPs also must notify you of an automatic renewal, or if they switch you to a variable price at the end of a fixed term. Always ask the CEP to confirm if they will be contacting you by mail or email. It is your responsibility to ensure that the CEP has your current and up-to-date contact information.

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Consumer Protections

As indicated, there are a consumer protection provisions in state law ([Title 35-A MRSA § 3203](http://www.mainelegislature.org/legis/statutes/35-A/title35-Asec3203.nmml) (<http://www.mainelegislature.org/legis/statutes/35-A/title35-Asec3203.nmml>)) and in Commission rules ([Ch. 305](https://www.maine.gov/sos/ceec/rules/65/407/407c305.docx) (<https://www.maine.gov/sos/ceec/rules/65/407/407c305.docx>)). These include the following:

- A CEP may not terminate service without providing a minimum of 30 days' notice.
- A CEP must offer a minimum of 30 days service.
- A CEP must have a verification of a customer's affirmative choice to obtain service with the company (no "slamming").
- A customer has five days to rescind his or her initial selection of CEP service.
- A CEP may not use unfair or deceptive business practices.
- A CEP may not release private customer information to anyone, unless allowed by law, or by the customer's consent.
- A customer may file a complaint with the Commission if a CEP has used "slamming" practices to obtain customers.
- If a CEP drops a customer, or if the customer seeks to be dropped and makes no other choice, the customer will automatically go back on standard offer service.
- A CEP must notify a customer two times between 30 and 60 days in advance of a contract renewal.

Commission Enforcement Authority

Although the Maine PUC cannot regulate the price of the electricity offered by competitive suppliers, it has the authority to investigate matters relating to service offered by CEPs. Depending on the offending actions of a CEP, the Commission may revoke a CEP's license, issue cease and desist orders, order restitution and levy administrative fines.

Contact the MPUC's Consumer Assistance Hotline at [1-800-452-4699](tel:1-800-452-4699) ([tel: 1-800-452-4699](tel:1-800-452-4699)), Monday through Friday, 9:00 a.m. to 4:00 p.m. if you have issues with CEPs.

Maine Public Utilities Commission
Consumer Assistance Division
18 State House Station
Augusta, ME 04333-0018

(PUC)

Xoom 13.49 12 mo
13.99 24 mo

Central Maine Power

Business Service Plans

[Looking for RESIDENTIAL plans instead?](#)
[Choose a different utility](#)

Comp
Res/Bm Comm 17631

Med



XOOM Energy Maine, LLC

- No enrollment fees
- No service interruptions when switching
- Simple and seamless service transition
- Your choice of plans and pricing
- Renewable Energy options
- SimplePay Plan available

[Service Details & FAQ](#)



[Variable Plans](#)



[Fixed Plans](#)



[Renewable Energy](#)

Fixed Plans

Enroll today on the BizLock 24 or BizLock 12 fixed rate plan and lock in a rate up to 23% lower than the current utility rate.*



BizLock 12

12 months

Utility: Central Maine Power

\$0.1349/kWh

[Details](#)

[Choose](#)

Compare

Plan Description:

Questions? Chat now

Take the worry out of your business with our BizLock 12 fixed rate plan!

- **Lock** in your rate for 12 full months
- Get **stability** for the duration of your term
- **Protect** your business from the uncertainty that you've come to expect with energy bills.

Rate above is only available to customers enrolling with XOOM Energy for the first time.
Rate above applies to all kWhs used.

Enroll today on the BizLock 12 plan and lock in a rate 23% lower than the current utility rate.*

*Rate is based on the June Small Business utility rate of 0.1763/kWh. Savings are not guaranteed. Utility rates are subject to change.


Additional documents and information:

- ☐ **No Cancellation Fee** ☐ **No Monthly Fee** ☐ [Terms & Conditions](#)
☐ [Disclosure Information Label](#) ☐ [Customer Disclosure Statement](#)

Things you need to know:

One year service agreement required. Other taxes and fees may apply. XOOM's charges will be reflected on the monthly bill you receive from the utility. If you are currently under a contract with another provider understand your obligations and rights before switching. Only the utility account holder or persons legally authorized on the account may enroll.

For more information on the standard offer service rates in Central Maine Power, please visit:
<https://www.maine.gov/mpuc/regulate/utilities/electricity/standard-offer-rates/cmp>.

**BizLock 24**
24 months
Utility: Central Maine Power

\$0.1349/kWh

[Details](#)

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Compare

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Questions? Chat now