

Lebanon Rescue Department

Samantha J. Cole
Chief

Jason A. Cole
Assistant Chief

Tim B. Wagner
Deputy Chief



Rescue Chief's Office
323 Depot Road
Lebanon, Maine 04027
(207) 608-5614 – Rescue Chief
(207) 339-9488 – Central Station
chiefcole@lebanonrescue.com
www.lebanonrescue.com

Lebanon Rescue Chief's Report for January 2010

The Lebanon Volunteer Rescue Department had a busy January 2010. The department responded to 64 calls for service. Besides responding to these emergency calls, department members attended several trainings, community events and EMT refresher classes. The department held several trainings for members throughout the month.

There were several days when the rescue responded to multiple calls in one day. Several of these calls had multiple patients at each. As rescue chief, I would like to commend the volunteers for their hard work and dedication to their community. Several of these calls a mutual aid ambulance was called in because our ambulance was on a call or they had to quickly drop one patient off at the hospital and then come back for another. Rescue crews also volunteered to stand by at the Ice Races on Milton Three Ponds.

The following is a breakdown of the 64 calls for January 2010:

Motor Vehicle Accidents	12	Trauma Patient	2
Public Assists	7	Diabetic Emergency	1
Cardiac Emergencies	4	Cold/Heat Exposure	1
Check Well Being Calls	4	Assault Victim	1
Patient Fallen With Injury	4	Assist Police Department	1
Mutual Aid to Towns	4	Hemorrhage	1
Seizure Patient	4	Other: (Burn victim)	1
General Illnesses	3	Carbon Monoxide Calls	0
Stand By at Fire Scene	3	Abdominal Pain	0
Stroke Patient	3	Cardiac Arrest	0
Respiratory Emergencies	2	Alarm Activations	0
Suicidal		Parachuting Accidents	0
Patients/Overdose	2	Sports Injuries	0
Unconscious Patients	2	Choking	0
Back Injury	2		

The Lebanon Rescue Department treated 62 patients in January. Of these, 28 were transported by ambulance to the hospital. The following is a breakdown of the patient's destination:

- Goodall Hospital: 12
- Frisbie Memorial Hospital: 15
- Maine Medical Center: 0
- Wentworth Douglas Hospital: 1

The following is a breakdown of the apparatus response for January 2010:

- Ambulance One: 56
- EMS 1/First Response: 42
- EMS 2/First Response: 22
- ATV 1/Off Road Rescue 3

Training:

- The department held its monthly meeting on Monday, January 25th, 2010.
- We started our annual mandatory training sessions for Department of Labor Bureau of Labor Standards (BLS) training. All members must have it completed by 2/27/2010 or will be placed on leave until they complete it. This is required by state law.
- The rescue officers met with the fire officers for their monthly meeting on Monday, January 4th, 2010 at East Lebanon Station.
- Captain Natasha Kinney, Captain Stu Morrison, Lieutenant Diane Elliott, EMT Kyle Santosuosso and finished their ALS Intermediate Class. This was a huge time commitment and is a very hard class. Some members are continuing on with clinical and one is going to take part of the class again, but everyone should be very proud of their commitment and hard work throughout the class.
- Lieutenant Kevin Romano has continued his paramedic program training.
- EMT Kate Wentworth continued her ALS-Intermediate Class.
- We attended several H1N1 classes and update/planning sessions.
- The department members continued receiving their H1N1 shots.
- The rescue stood by at the weekly ice races on Milton Three Ponds.

Other:

- The members have been working real hard to continue to fix up and winterize the station.
- Several work details were held at the station throughout the month.
- Our new Face Book site was launched at the end of November. In just a couple weeks, we had over 419 new friends added. This is another tool we can use to pass on important information.
- Mandatory training will continue throughout the month to ensure all members receive it.

Patient Letters/Correspondence:

We received 16 patient surveys in the mail this month. They were all excellent!

We received multiple cards and emails from patients.

Here is an example of one we received via the website:

"I wish to formally express my family's undying gratitude to the Coles and to the entire Rescue personnel. Last year they saved my wives life twice by their quick response. The rescue squad arrived in 2 minutes at 4 in the morning with oxygen and other things when she had a heart attack. I have never experienced an emergency situation before and was amazed at the quiet and urgent professionalism of these amazing people. We live on Depot Rd. and hear all of the calls that they have to respond to in our "little" town and know how truly busy they are at all times of the day and night. This town is incredibly lucky to have so many caring and skilled professionals willing to sacrifice so much of thier time out of their own lives day after day to save the lives and properties of others. I am truly proud to be a citizen of Lebanon!

A special mention to the Cole family for their tremendous service to our town in all that they both do while raising a family at the same time.

I cannot thank them enough for saving my wife's life this past year. They did this not only through the personal act of Jason arriving in 2 minutes at 4 am to provide oxygen but in Samantha's management of the squad. These people are superbly motivated by her leadership so that they can provide the best services to the town. These volunteers spend many, many hours of their own time doing training to stay current on issues that may save your life. I thank each and every one of them!"

Here is a sample of a card and donation we received:

"We want to thank the fire and rescue departments and all those who pitched in on Monday night when we called for help getting our dog out of the river and back to the house. We never could have transported him through the woods alone, and he surely would not have survived without the help your department provided.

We are so sincerely grateful that our dog was saved.

Please accept this donation to the Lebanon Fire and Lebanon Rescue Departments as a token of our thanks for your wonderful assistance.

We are privileged to live in a community such as Lebanon and have a Fire and Rescue Departments so dedicated and helpful.

Our sincere thanks again to all of you.

Paul, Jackie and Tucker

These thank you cards and emails that we get mean so much to the volunteers. They know they made a difference in these family's life, and the families recognizes that. ***I am very proud to lead such a well-trained and dedicated group of volunteers who truly show compassion for their community.***

I will be attaching some surveys each week with the weekly chiefs reports when they specifically mention members so you get credit for the good job you do!!

Vehicle Maintenance Issues:

The ambulance is back in service after going to Granite Ford for 2 days. The first day they were able to fix the issue with the hesitation and it running poorly. The second day they had to replace a ball joint. Thank you to Dave Benedict for taking care of this both days.

The laptop is in EMS1 to assist with sign offs and patient reporting.

EMS 1 received an oil change on January 12th.

Thank you to Dave who has offered to take over maintenance on Rescue 1 and has new maintenance logs that he has been filling out.

Thank you to Seth and Rob K for taking over EMS 1 and EMS 2 for maintenance and supplies.

Thank you to Jason and Dave for washing the vehicles several times during the month.

Station Maintenance Issues:

Deputy Chief Tim Wagner spent 16 hours in 2 days going through and fixing small issues at the station. Thanks Tim!!

Thank you to all the volunteers that helped with the many work details throughout the month and moving documents from the highway garage to the rescue station.

Thank you to everyone who has helped really disinfect the ambulance, EMS trucks and station. Everything looks great!!!

You can also review the weekly and monthly Rescue Chief's reports online at www.lebanonrescue.com You can also send your email address to chiefcole@lebanonrescue.com to be added to the email list for weekly and monthly reports.

We post our budget expenditures and revenue on-line so people can see where the money the rescue receives is spent and on what.

Thank you and please be safe!



Thank You To Gil's Diner
Who donated a check for
\$100.00 to Help us with
our Annual Toys &
Clothes Program for
Lebanon Families.

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Check Presented 1/16/10



## Lebanon Rescue Department

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